



# NORMANNA *News*

Issue Date: January 2024

## OUR MISSION:

Normanna provides quality long-term care that is trusted, home-like, empowering, and Respectful of the diverse and individual health care needs of each resident

## OUR VISION:

Life Lived Well in the Best of Care

## OUR VALUES:

Trust, Respect, Caring and Diversity

Revised: 2020

### Give love on Christmas Season



Turkey and Santa makes Normanna residents happy. Christmas season is truly about joy and love

### Birthday of the Month

*Happy Birthday!*

Sheila C	Jan 05
Blaire	Jan 23
Brian	Jan 19
Chiyoko	Jan 01
Makoto	Jan 17
Giuseppa	Jan 06
Lorne	Jan 24
Marek	Jan 07
Bobby	Jan 27
Isabel	Jan 14

### Highlights in January 2024. Happy New Year!



Robbie Burns Day will be celebrated on January 25 and 26, where we will be piping in the haggis and Normanna will have the Bagpiper coming to play and recite the poem "Address to a Haggis" by Robbie Burns



### Normanna Christmas Party



### Normanna Staff Christmas Party

# NORMANNA QUALITY IMPROVEMENTS



Two rooms have been dedicated for Rehab sessions, one room on each floor



Repainting room doors and washroom doors for resident rooms



Family Support Group caring for someone affected by symptoms of dementia

Chat with Karen Tyrell Wednesday, January 17, 1:30 PM at Normanna Board Room

## If you get the flu



If you do get sick, stay home to help prevent the spread of the flu. Avoid close contact with other people until you feel well enough to get back to your usual day-to-day activities. This is especially important for people who have higher chances of developing complications from the flu.

It can be hard to tell the difference between symptoms of the flu and COVID-19. You can only confirm if you have the flu or COVID-19 with a test. If you have symptoms of the flu and haven't received a negative COVID-19 test, follow COVID-19 prevention measures to help keep others safe.



# CORNER

Resident Council Meeting  
Second Wednesday of the Month at 2:15 PM

## Personalized Dementia Solutions Inc.

Do you ever :-

- Have trouble understanding your loved one with dementia?
- Struggle to navigate the medical system?
- Feel tired and alone?

Normanna is currently hosting a free caregiver support group quarterly. The support group meeting addresses the challenges listed above and others.

Please contact Sharlene at 604.522.5812 ext 2229 or sharlene.lamsen@normanna.ca

### Education Opportunity for Staff in January

### PPE Donning and Duffing

### Sharing our Reprocessing Audits

Reprocessing Policy To ensure safe, standardized, and consistent reprocessing standards are followed to help minimize and prevent cross contamination of any used medical device and to provide safe quality care to our residents

2023 QUARTERLY AUDIT for REPROCESSING AUDIT Month: April - June		
MONTH	UNIT	COMPLIANCE RATE (%)
APRIL	Nordheim	100%
	Solheim	100%
	Vestheim	100%
	Sorheim	100%
	Ostheim	100%
MAY	Nordheim	100%
	Solheim	100%
	Vestheim	100%
	Sorheim	100%
	Ostheim	100%
JUNE	Nordheim	100%
	Solheim	100%
	Vestheim	100%
	Sorheim	100%
	Ostheim	100%
<b>TOTAL</b>		<b>100%</b>

*Note: Total the Percentage of all the units in 3 months divided by*