



NORMANNA

News

October 2022

OUR MISSION:

Normanna provides quality long-term care that is trusted, home-like, empowering, and Respectful of the diverse and individual health care needs of each resident

OUR VISION:

Life Lived Well in the Best of Care

OUR VALUES:

Trust, Respect, Caring and Diversity

Revised: 2022

Beach Day for Resident's and Family



Birthday of the Month

Happy Birthday!

Muniamma – October 3

Lily L – October 4

Mee Wan – October 8

Patricia G – October 14

Lori – October 16

Joe – October 16

Bob – October 16

Shirley – October 22

Joan – October 31

Ways to reduce conflicts in Dementia Care



Best of peers Astrid and Eliza enjoying lunch at White Spot
Residents can now enjoy Shopping and Lunch Outings.

Ways Albert celebrated his 100th Years!



Albert celebrated his 100 birthday with his family and friends outside Normanna. He was so happy to see everyone.
Staff and residents also celebrated his birthday at Normanna.

Highlight in the month of October

We encourage staff, family and volunteers to bring in their pet to visit our residents on Thursday, October 20th.

Please contact Sharlene to sign up your pet for this event



NORMANNA QUALITY IMPROVEMENTS



September 21st 2022 – Staff attended an education that will help them *reduce conflicts in Dementia Care*. This is Normanna's new Quality Improvement project to improve the quality of care, and for staff to have an opportunity to learn more



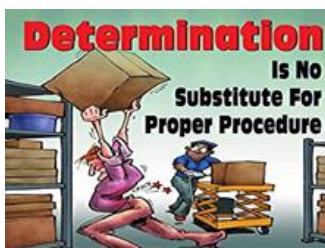
ACCREDITATION
CANADA

November 21-23, 2022

Countdown to Accreditation
52 days to go!

WHY IS ACCREDITATION IMPORTANT?

Accreditation is important because it helps create better health care and social services for you, your family and your community. Accreditation helps create better health care and social services for all. It helps health care and service organizations make better use of their resources by focusing on increasing efficiency, quality and safety, improving communication among staff and reducing risk and variances.



CORNER

Resident Council Meeting
Second Wednesday of the Month at 2:15 PM

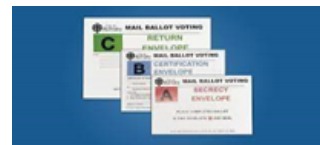


Victoria Z suggested to hire a staff who is patient and compassionate

Personalized
Dementia Solutions Inc.

We invite families to join us every 3rd Wednesday of the month to attend

The Family Information Session "Caring a loved one with Dementia". Please email Sharlene at sharlene.lamsen@normanna.ca for more information



Voting using Mailing Ballot

Normanna residents who signed up to receive the mail ballots can vote with the assistance of staff or family member

July – September Hand Hygiene Audit

